

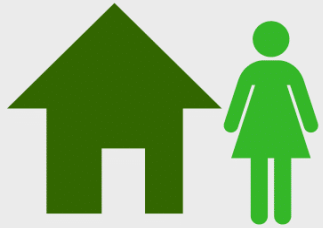
Our Vision For Adult Social Care & Health



Healthy, Safe, Self-Reliant Communities

Case Study 1 - Community Connectors

About Betty



90 years old and lives alone



Multiple health conditions means she cannot get out



Feels very low from being lonely



Wanted a care package although she could manage slowly



Community Connectors visited and explored what was available locally



Now



Regularly attending lunch club



Has a befriender



Taken up adult colouring in as a hobby

Case Study 2 - Community Connectors

About Annie



19 years old



Has Downs Syndrome



Will start college in September but is not confident in how she will get there

Visited by Community Connectors



Worked together on traffic awareness



Worked on which stop to get off at



After several attempts Annie is now confident to get to college on her own



Case Study 3 - Community Connectors

About Madge

74
years old

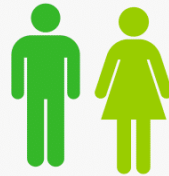


Suffers with
COPD



Suffers from anxiety
and depression
relating to
bereavements

Visited by
**Community
Connectors**



Madge was referred to
bereavement counselling
which she now attends



Has joined
'Friends in
Need' for
people
experiencing
depression



Volunteers
at a local
group and
working as
a befriender



Will be attending
**Community Connectors
Coffee Mornings**

Madge is feeling
more positive



Case Study 4 - ICS Assessment

About Gladys



Referred to hospital after fall



Identified need for care after discharge



ICS set up on discharge

ICS calls twice a day



Gladys and Care Coordinator agreed goals:



Confidence in the shower



Confidence to prepare meals



Able to empty commode

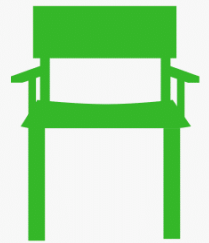


After 1 Week

Gladys no longer needed help in the evening - evening call cancelled



A shower seat and perching stool were provided



After 3 Weeks

Gladys cancelled all calls as she felt confident to manage independently



Conversations Model Pilot – Customer Feedback

Conversations Pilot Outcomes

"Good that all the input happens at once and not over lots of meetings. I have already started to go to one new group"

"Chris made everything understandable. I like the way Chris put things"

"Bracknell has been good to me"

- ✓ 22 cases through to completion
- ✓ 68% were new or new enquiries
- ✓ 4 feedback interviews were completed
- ✓ 3 uses of the Early Help Fund Card (Washing Machine, Train Ticket, Mobile Phone)
- ✓ £425p/w costs avoided through pilot interventions

Cases concluded at	#	%
1st Conversation	16	72.8
2nd Conversation	4	18.1
3rd Conversation	2	9.1



Thanks For Listening



Any Questions?